



BOOKING TERMS & CONDITIONS

- A \$200 deposit is required to confirm a band booking within 7 days of submitting your booking form (A \$50 deposit is required to confirm a ceremony only booking). A Booking is considered Tentative and not confirmed until a deposit is received – Please note that we cannot hold a date for longer than 7 days without a deposit (or communication from the client if deposit cannot be paid within 7 days)
- Deposit Payments can be made in the following methods:
 - ❖ **Direct Debit:**
BANK: ANZ
BSB: 013 267
ACC: 1982 59615
NAME: D Arpini
REF: Your Name – or Invoice No
 - ❖ Credit Card via PayPal (access via Website)
 - ❖ **Cheques & Money orders payable to D Arpini) post to:**
Citrus – PO Box 360 Cheltenham VIC 3192
- The balance of the Entertainment Fee is due in full on (or by) the performance date.
 - Direct debit 3-5 business days prior to the performance date is preferable
 - Alternatively we can accept Cash or Money order on the day/night of performance
 - Unfortunately we cannot accept PayPal payments for the Balance of the Entertainment fee, due to PayPal's high administration fees.
- *Meals (minimum main meal but same meal as guests is appreciated) and Drinks (beer, wine & soft drinks) to be provided for each band member (and crew member if applicable)*
- In the event of cancellation by client, Citrus reserves the right to withhold deposit. *(If we have not received any other enquiries for the date in question, we will always refund the deposit. However, in the event that we have had to refuse another booking prior to cancellation, then we will withhold deposit to compensate for the loss of income).*
- Should a member of Citrus be unable to perform on your desired date due to sudden illness, Citrus will replace said member with an equally talented and experienced performer, ensuring that your overall performance on the night is not compromised in any way (please note: this has rarely happened and is just a precaution).
- Should Citrus cancel a performance at any time due to unforeseen circumstances we will refund any deposits paid, and endeavour to assist the client in finding alternative, equally suitable replacement entertainment (please note: this has NEVER happened to date).

BY PROCEEDING WITH A BOOKING AFTER READING THIS FORM, YOU HAVE ACKNOWLEDGED AND AGREED TO OUR BOOKING TERMS & CONDITIONS

PLEASE PRINT THIS OUT FOR YOUR RECORDS